

Gigaset

E720HX

Information on the phone system:

- Detailed and up-to-date operating guide for your Gigaset phone

www.gigaset.com/manuals

- Documentation relating to your base/router





Gigaset HX – the universal handset

With your Gigaset HX handset, you have purchased a high-quality, multifunctional and future-proof device.

You can use your handset with several different DECT bases.

On a Gigaset base

Connect your HX handset to a Gigaset base and use the many features with the quality you would expect from Gigaset.

If your Gigaset base is IP-compatible, you can also make broadband calls using your HX handset with the highest voice quality (HDSP).

In this guide, all functions that are available for your HX handset are detailed/described. The complete functionality with Gigaset bases is described in the guide relevant to your Gigaset system.

All Gigaset user guides can be found at ➔ www.gigaset.com/manuals

On a DECT/GAP telephone or router from another manufacturer

The handset also functions with DECT/GAP telephones from other manufacturers, of course, as well as DECT routers. Additional information can be found at

➔ www.gigaset.com/compatibility.

On DECT routers with CAT-iq 2.0

Your Gigaset HX handset is certified in accordance with the DECT/CAT-iq 2.0 standard. As a result, operation with a DECT router with CAT-iq functionality is possible.

Handset functions on a CAT-iq router (amongst others):

- full access to the central directory on the router as well as the local directory integrated in the handset,
- convenient calling and using of call lists,
- using several lines and call numbers (the relevant scope of the function is dependent on the country, network and router),
- enjoy excellent audio quality (certified HD-Voice™ quality).

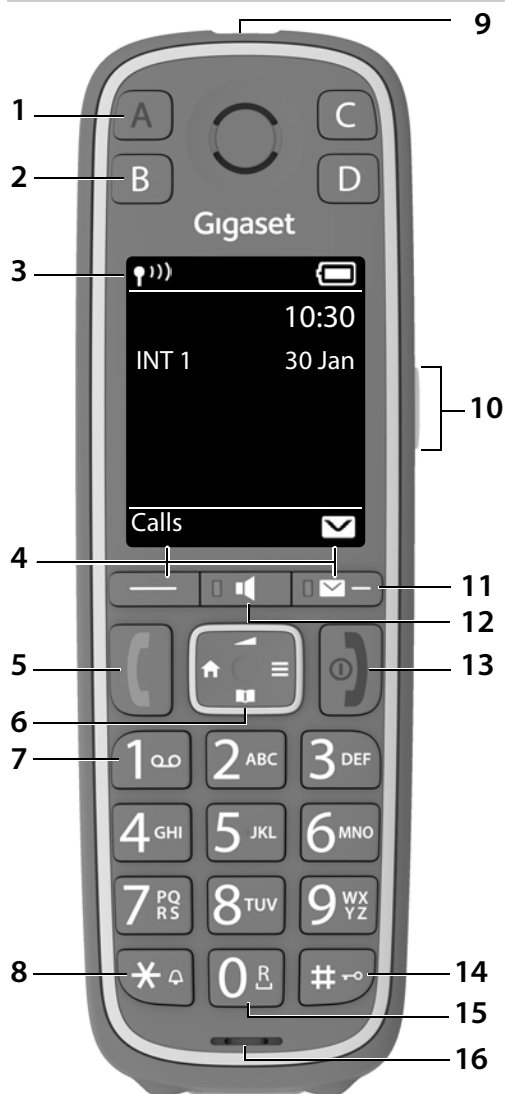
➔ Details can be found in the relevant user guide for your router.

Additional information regarding your HX handset can be found at ➔ www.gigaset.com/hx

Details regarding the functionality of the handset on various bases and routers can be found at

➔ www.gigaset.com/compatibility

Overview







- 1 **Direct dial key A / Emergency button** (→ p. 30)
Lights up: Emergency function enabled; **Flashes:** Emergency call started
- 2 **Direct dial keys B to D** (→ p. 14)
- 3 **Status bar** (→ p. 68)
Icons display current settings and operating status of the telephone
- 4 **Display keys** (→ p. 15)
Different functions, depending on the operating situation
- 5 **Talk key**
Accept call; dial number displayed; send SMS; open redial list
Start dialling
 - ▶ Press **briefly**
 - ▶ Press and **hold**
- 6 **Control key / Menu key** (→ p. 15)
Open a menu; navigate in menus and entry fields; access functions
- 7 **Key 1**
Select answering machine/network mailbox
 - ▶ Press and **hold**
- 8 **Star key**
Switch the ringtone on/off
Open the table of special characters; switch from pulse dialling to tone dialling
 - ▶ Press and **hold**
 - ▶ Press **briefly**
- 9 **Signal light (LED)**
Flashes: incoming call
- 10 **Boost key**
During a call, enable/disable the **Boost** function (receiver extra loud) (→ p. 13)
- 11 **Message key** (→ p. 28)
Access to the call and message lists;
Flashes: New voice message, New call, New SMS, missed appointment
- 12 **Handsfree key** (→ p. 20)
Switch between receiver and handsfree mode; accept call; dial the number displayed
Lights up: Handsfree mode enabled; **Flashes:** incoming call
 - ▶ Press and **hold**
- 13 **End call key / On/Off key**
End call; Cancel function; one level back
Back to idle mode; switch handset on/off
 - ▶ Press **briefly**
 - ▶ Press and **hold**
- 14 **Hash key / Lock key**
Lock/unlock the keypad; enter a dialling pause
Toggle between upper/lower case and digits
 - ▶ Press and **hold**
 - ▶ Press **briefly**
- 15 **Recall key**
Consultation call (flash)
 - ▶ Press and **hold**
- 16 **Microphone**















If multiple functions are listed, the button function depends on the situation.
The colour and shape of your device may be different from the illustration.

Illustration in the user guide






	Warnings, which if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.










Keys

 or 	Talk key	 or 	Handsfree key
	End call key	 to 	Number / letter keys
	Control key rim		Message key
	Recall key		Star key
	Hash key		
OK, Back, Select, Change, Save, ...		Display keys	

Procedures

Example: Switching Auto answer on/off

►  ► ... use  to select  **Settings** ► OK ►  **Telephony** ► OK ► **Auto Answer** ► **Change** ( = activated)

Symbols	Meaning
► 	In idle mode, press the control key on the right The main menu opens.
►   ► OK	Navigate to the  icon using the control key  Select OK to confirm. The submenu Settings opens.
►  Telephony ► OK	Select the Telephony entry using the control key  Select OK to confirm. The submenu Telephony opens.
► Auto Answer	The function to switch Auto answer on/off appears as the first menu item.
► Change	Select Change to activate or deactivate. Function is activated  / deactivated 

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Not all functions described in the user guide are available in all countries or from all network providers.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

➔ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

➔ Documentation regarding your base/your router



All Gigaset user guides are in PDF format:

➔ www.gigaset.com/manuals

Safety precautions



Read the safety precautions and the user guide before use.



The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**.

If the LAN or Internet connection is down, functions that require an Internet connection are not available, such as Internet telephony (VoIP), online directories and the Info Center. You are able to make and receive calls if the phone is connected to an analogue landline.

Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!



Use only **rechargeable batteries** that correspond to the **specification** (see list of permitted batteries → www.gigaset.com/service). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.



The handset must not be operated if the battery cover is open.



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.

Whilst charging, the power socket must be easily accessible.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Keep small cells and batteries, which can be swallowed, out of the reach of children. Swallowing a battery can lead to burns, perforation of soft tissue and death. Severe burns can occur within 2 hours of swallowing. In the case of a swallowed cell or battery, seek medical care immediately.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").

Getting started

Contents of the package

- One **handset**
- One battery cover
- Two batteries
- One charging cradle including power adapter
- One user guide



The charging cradle is designed for use in closed, dry rooms within a temperature range of +5°C to +45°C.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

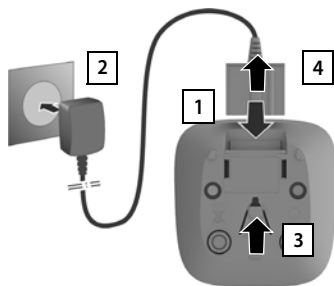
This device is only suitable for a maximum installation height of 2 m.

Connecting the charging cradle

- ▶ Connect the flat plug of the power adapter **[1]**.
- ▶ Plug the mains unit into your power socket **[2]**.

To remove the plug from the charging cradle again:

- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button **[3]**.
- ▶ Remove the flat plug **[4]**.



Setting up the handset for use

The display is protected by a plastic film. ► **Please remove the protective film!**

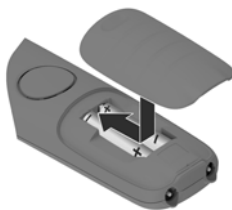
Inserting the batteries



Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- Insert the batteries (for correct +/- direction, see diagram).



- Fit the battery cover from the top.
- Press the cover until it clicks into place.




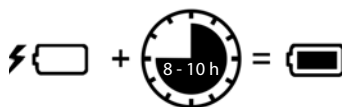
To re-open the battery cover:

- Insert a fingernail behind the notch at the top of the cover and slide it downwards.

Charging the batteries

- Charge the batteries fully prior to first use in the charging cradle.

The batteries are fully charged when the power icon  disappears from the display.







Batteries may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

Changing the display language

You can change the display language, if the telephone has been set to an incomprehensible language.

- ▶ Press the control key on the right .
- ▶ Press the keys **8** and **4** **slowly** and successively ... the language settings display appears, the set language (e. g. **English**) is highlighted ( = selected).
- ▶ To select a different language: ▶ Press the control key  until the desired language is highlighted on the display, e. g. **Francais** ▶ press the key on the right directly underneath the display to activate the language.
- ▶ To revert to idle status: ▶ Press and **hold** the End call key .

Example

Deutsch	
English	
Francais	

Registering the handset (depending on the base)







Registration must be initiated on the base station **and** on the handset.
Both must be carried out **within 60 secs.**

On the base / On the router

- Gigaset base: ▶ Press and **hold** the Registration/Paging key on the base station (approx. 3 sec.).
- Other base station/router:
 - ▶ Information regarding the registration procedure
→ Documentation regarding your base/your router



On the handset

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Registration** ▶ OK ▶ **Register Handset** ▶ OK ... an available base is sought ▶ ... if required: enter system PIN (default setting on Gigaset bases: **0000**) ▶ OK

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. INT 1.


A handset can be registered to up to four base stations.

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Registration** ▶ OK

- Change of base: ▶ **Select Base** ▶ OK ▶ ... use  to select base or **Best Base** ▶ **Select** ( = selected)

Best Base: The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

De-registering the handset (depending on the base):

- ▶ **De-register Handset** ▶ **OK** ... the handset being used is selected ▶ ... use  to select another handset if required ▶ **OK** ... enter system PIN if required ▶ **OK** ▶ ... Confirm de-registration with **Yes**

If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**).

Data protection

If the product is connected to the Internet via an IP base station or router, it will automatically connect to the Gigaset support server sending regular product specific information. This information will for example be used for firmware updates or to provide internet services.

For more information regarding the stored data, please visit → www.gigaset.com

Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls and to enable the alarm to be used.



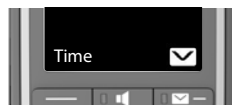
Date and time are set using the base. The date and time can also be set on an IP-compatible base via a time server on the network.



If the base permits it, you can set the date and time manually using the handset.

- ▶ Press the display key **Time**


or, if the date and time have already been set:

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK**




The active cursor position flashes ▶ ... change cursor position with  ▶ ... switch between cursor positions with 

Enter date:

- ▶ ... using  enter the day, month and year in 8-digit format.


Enter time:

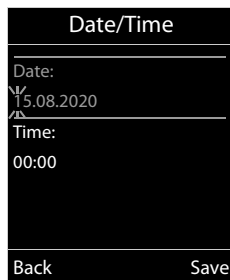
- ▶ ... using  enter hours and minutes in 4-digit format.

Save settings:

- ▶ Press the display key **Save**. ... **Saved** is shown in the display and a confirmation tone sounds.

Return to idle status:

- ▶ Press and **hold** the End call key 




The telephone is now ready for use.

Using the telephone

Getting to know your telephone

Switch the handset on/off


Switching on: ► When the handset is switched off, press and **hold** the End call key .

Switch off: ► When the handset is in idle status, press and **hold** the End call key .

If you place a deactivated handset into the charging cradle, it will automatically activate itself.

Lock/unlock the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ►  Press and **hold**

Keypad lock activated: the following symbol appears .



If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is not possible to call emergency numbers either when keypad lock is activated.

The emergency key also works when the keypad lock is activated.

Boost key

During a call, set the volume for the **receiver** or **speaker** to the highest level (Boost).

Enabling/disabling Boost:

► Press the Boost key on the right of the handset ... An icon on the display indicates the status

Enabled:



Disabled:



The Boost setting only applies for the duration of the call.



This setting can result in harm to health for those with normal hearing ability and is only intended for those with a hearing impairment or reduced hearing.

When Boost is enabled, the handset exceeds the defined maximum volume in CAT-iq 2.0 for a person with "normal hearing". The call can still be continued with the best quality using Boost.

Disruptive noises on the phone line can be increased.

Direct dial keys A to D

You can store particularly important phone numbers on the four **direct dial keys** (A to D).

To dial these saved numbers, press the corresponding direct dialling key.

You can also assign the SOS function to the **direct dial key A** (→ p. 30).

Assigning phone numbers to direct dial keys



The direct dialling key in question is not already assigned a function.

▶ In idle mode, press the direct dial key (A to D) to which you want to assign a function.

Using the A key as a direct dial key: ▶ **Edit entry** ▶ **OK**

Keys A to D:

▶ ... use to enter the number ▶ ... use to enter the first/last name ▶ **Save**

or select from the directory:

▶ Press the display key ▶ Select an entry ▶ Select the number as required ▶ **OK**
... Call number, first name and last name are taken from the directory ▶ **Save**

Changing and deleting direct dial key assignments

▶ ▶ ... use to select **Accessibility** ▶ **OK** ▶ **Direct Dial Keys** ▶ **OK** ▶
Select the direct dial key (A to D) ... the current key assignment is displayed, e.g.:

A: -- -- = Key A is not yet assigned

B: Smith, John = Key B is assigned the phone number of the subscriber displayed

C: 12345678 = Key C is assigned the phone number displayed, the name is not known

Changing the assignment:

▶ Select the key ▶ **Options** ▶ **Edit entry** ▶ **OK**
▶ ... use to switch between the entry fields
▶ ... use to delete existing characters
▶ ... use to enter the new name and new number
▶ **Save**

Deleting the current key assignment:

▶ Select the key ▶ **Options** ▶ **Delete entry** ▶ **OK**




Only key A: Assign the SOS function to the key → p. 30

Control key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e. g.  for "press the right of the control key".

In idle status

Open the main menu

Open the directory

Open the list of handsets

Set the call volume for receiver and handsfree function



During a conversation

Open the directory

Mute the microphone

Initiate an internal consultation call

Adjust the loudspeaker volume for receiver and handsfree mode



Display keys

The display keys perform a range of functions depending on the operating situation.








Display key icons → p. 68



Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels.

Selecting/confirming functions

Confirm selection using	OK
One menu level back using	Back
Change to idle status	 lang Press and hold
Switch function on/off using	Change enabled  / disabled 
Activate/deactivate option using	Select activated  / not activated 

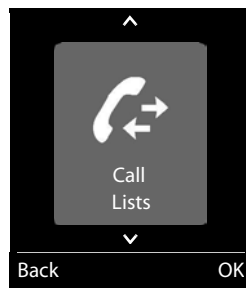
Main menu

In idle status: ► Press the control key **on the right**  ► ... use the control key  to select a submenu ► **OK**




You can set which submenus are displayed (→ p. 36).

Example



Submenus


The functions in the submenus are displayed as lists. The current selection is shown in large font and highlighted in orange.

To access a function: ► ... use the control key  to select a function ► **OK**


Return to the previous menu level:

► Press the display key **Back**

or

► Press the End call key  **briefly**

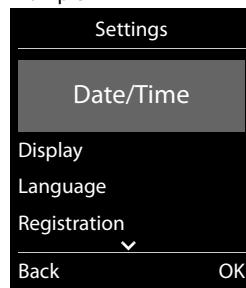
Returning to idle status

► Press and **hold** the End call key 





If a key is not pressed, after 2 minutes the display will **automatically** change to idle status.

Example

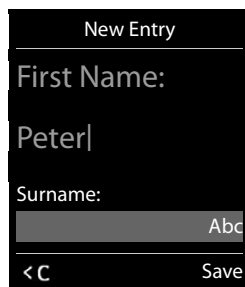


Entering text



Input position

- ▶ Use  to select an entry field. The cursor flashes in the active entry field, the title and the text entered turn orange and are shown in large font.
- ▶ Use  to move the position of the cursor.




Example






Correcting incorrect entries

- Delete **characters** to the left of the cursor: ▶  Press **briefly**
- Delete **words** to the left of the cursor: ▶  Press and hold

Entering letters/characters

Multiple letters and numbers are assigned to each key between  and  and the  key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

- Selecting letters/numbers: ▶ Press the key **briefly** several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash key 
When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key  ▶ ... use  to navigate to the desired character ▶ **Insert**



The availability of special characters depends on the language setting.


Making calls

Making a call

► ... use  to enter the number ► **briefly** press the Talk key 

or

► press and **hold** the Talk key  ► ... use  to enter the number

Cancel dialling: ► Press the End call key 

On a Gigaset GO-Box 100 or another IP-compatible Gigaset base



The connection is selected via the send connection (line) set for the handset. To use another line:

► press and **hold** the Talk key  ► ... use  to select the line ► **Dial** ► ... use  to enter the number ... the number is dialled approximately 3 seconds after the last digit is entered

Dialling a number from the local directory

► ... use  to open the directory ► ... use  to select an entry ► press the Talk key 

If multiple numbers are entered:


► ... use  to select the number ► press the Talk key  ... the number is dialled



For fast access (quick dial): Assign numbers from the directory to the digit or display keys.

Dialling from a public/central directory




Depending on the base to which the handset is connected to, you can dial from a public directory, the Gigaset.net directory (e.g. Gigaset GO-Box 100) or a central directory on a CAT-iq base.

► press and **hold** 

Further information → in the detailed user guide for your telephone

Dialling from the redial list









The redial list contains the 20 numbers last dialled with the handset.

► **Briefly** press the Talk key  ... the redial list opens ► ... use  to select an entry ► press the Talk key 

If a name is displayed:



► **View** ... the number is displayed ► ... use  to browse numbers if necessary ► ... when the required number is reached press the Talk key 

Managing entries in the redial list

- ▶ Briefly press the Talk key  ... the redial list opens ▶ ... use  to select an entry ▶
- Options** ... possible options:
- Copy an entry to the directory: ▶  **Copy to Directory** ▶ OK
- Copy the number to the display:
- ▶  **Display number** ▶ OK ▶ ... use  to edit or add numbers if necessary ...
- use  to save as a new entry in the directory
- Delete the selected entry: ▶  **Delete entry** ▶ OK
- Delete all entries: ▶  **Delete List** ▶ OK


Dialling from the call list

The call lists (→ p. 27) contain the most recent accepted, outgoing and missed calls.



- ▶  ... use  to select  **Call Lists** ▶ OK ▶ ... use  to select a list ▶ OK ▶ ...
- use  to select an entry ▶ Press the Talk key 



The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key .

Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk / Handsfree key (/ .

The signal light (LED) at the top of the handset also flashes (if enabled).

Accepting a call:


- Press the Talk key 
- If **Auto Answer** is activated: ▶ Remove the handset from the charging cradle
- Forward to the answer machine: ▶ 

Switch off ringtone: ▶ **Silence** ... the call can be accepted for as long as it is shown on the display

During a conversation

Handsfree mode

Activating/deactivating handsfree mode during a call, when establishing a connection and when listening to the answer machine (where the system has a local answer machine):

- ▶ Press the handsfree key 

Placing the handset in the charging cradle during a call:

- ▶ Press and hold down the handsfree key  ▶ ... Place the handset in the charging cradle ▶ ... hold  for a further 2 seconds

Call volume

Applies for the mode currently being used (handsfree, receiver or headset):

- ▶ Press  ▶ ... use  to set the volume ▶ **Save**


Boost function (extra-loud): ▶ press the Boost key on the right-hand side of the handset



The setting is automatically saved after around 3 seconds, even if **Save** is not pressed. The Boost setting only applies for the duration of the call.

Muting the microphone







When the microphone is switched off, callers will no longer hear you.

Switch the microphone on/off during a call: ▶ Press 



Local answer machine

(only on Gigaset bases with local answer machine)







Switching the answer machine on/off

- ▶  ▶ ... use  to select  **Answer Machine** ▶ OK ▶  **Activation** ▶ OK ▶ ... use  to select an answer machine (if there are several) ▶ **Change** ▶ ... use  to select **On** or **Off** ▶ **Save**

Playing back messages:

- ▶ Press the Message key  ▶ ... use  to select an answer machine (if there are messages for several answer machines) ▶ OK


Recording a personal announcement/advisory message:

- ▶  ▶ ... use  to select  **Answer Machine** ▶ OK ▶  **Announcements** ▶ OK ▶ ... use  to select **Record Announcem.** or **Rec. Advisory Msg.** ▶ OK ▶ ... use  to select an answer machine (if there are several) ▶ OK ▶ OK ▶ ... record an announcement (at least 3 seconds) ... possible options:

Complete the recording and save:

- ▶ **End** ... the announcement is played back for you to check

Cancel the recording:

- ▶ Press the End call key  or **Back**

Resume the recording:

- ▶ **OK**

Repeat the recording:

- ▶ **New**

Local handset directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets.



Information on online directories (e.g. on a Gigaset GO-Box 100) or central directories on CAT-iq bases → User guide for the base.

Opening the directory

► Briefly press in idle status

or

► ► ... use to select ► OK

Directory entries

Number of entries: up to 200

Information: First name and surname, up to three telephone numbers, anniversary with alert, VIP ringtone with VIP icon, announcement for reading out on scrolling through the directory or for incoming calls

Length of the entries: Numbers: max. 32 digits
First name, surname: max. 16 characters

Creating an entry

► ► <New Entry> ► OK ► ... use to switch between the entry fields

Name:

► ... use to enter the first and/or last name

Numbers:

► Tel.1 - Type ► ... use to select a number type (Home, Office or Mobile) ► ► ... Use to enter a number

Enter more numbers: ► use to toggle between the entry fields Tel.1 - Type/Tel.2 - Type/Tel.3 - Type ► ...

Use to enter a number


Anniversary:

► ... use to activate/deactivate **Anniversary** ► ... use to enter date and time ► ... use to select type of alert (**Visual only** or a ringtone)

Example

The screenshot shows a dark-themed interface titled 'New Entry'. It has two main input sections: 'First Name:' with the text 'Robert' entered, and 'Surname:' with the text 'Abc' entered. At the bottom, there are two buttons: '< C' and 'Save'.

Caller Melody (VIP):



- ▶ ... use  to select the ringtone that will indicate a call from the participant ... if a **Caller Melody (VIP)** has been assigned, the entry will appear in the directory with the **VIP** icon.

Save entry: ▶ **Save**






The entry is only valid if it contains at least one number.

Searching for/selecting a directory entry

- ▶  ▶ ... use  to browse searched names

or




- ▶  ▶ ... use  to enter initial letters (max. 8 letters) ... the display jumps to the first name starting with these initial letters ▶ ... use  to continue browsing to the desired entry, if needed

Scroll through directory: ▶  ▶ Press and **hold** 





If you have recorded an announcement for a contact, this announcement is read out as soon as you select the contact.

Displaying/changing an entry




- ▶  ▶ ... use  to select entry ▶ **View** ▶ ... use  to select the field to be changed ▶ **Edit**

or

- ▶  ▶ ... use  to select an entry ▶ **Options** ▶ **Edit entry** ▶ **OK**

Deleting entries

Delete the **selected** entry:

- ▶  ▶ ... use  to select an entry ▶ **Options** ▶  **Delete entry** ▶ **OK**

Delete **all** entries:

- ▶  ▶ **Options** ▶  **Delete all** ▶ **OK** ▶ **Yes**

Recording an announcement for incoming calls

You can record an announcement for a directory entry, e.g. the name of the contact. This announcement is read out when you select the contact in the directory or when a call arrives from this contact.



Read out announcement when the contact is selected from the directory:

- The **Accessibility ▶ Read out contacts** function is enabled.

Read out announcement for incoming call:

- The **Accessibility ▶ Spoken Caller ID** function is enabled.

- ▶ ▶ ... use to select an entry ▶ **Options ▶ Voice Tag ▶ OK ▶ Record Voice Tag: OK ▶ Record the announcement (max. 8 secs) ▶ Save**

Checking/changing/deleting an announcement:

- ▶ ▶ ... use to select an entry ▶ **Options ▶ Voice Tag ▶ OK**

Listen to an announcement:

- ▶ **Play Voice Tag ▶ OK**

Change an announcement:

- ▶ **Play Voice Tag ▶ OK ▶ New ▶ Yes ▶ Record the announcement ▶ Save**

Delete announcement:

- ▶ **Delete Voice Tag ▶ OK ▶ Yes**

Setting the order of the directory entries

Directory entries can be sorted by first name or surname.

- ▶ ▶ **Options ▶ Sort by Surname / Sort by First Name**

If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetically) | Other characters.

Displaying the number of entries available in the directory

- ▶ ▶ **Options ▶ Available Memory ▶ OK**

Copying number to the directory


Copy numbers to the directory:

- From a list e.g. the call list or the redial list
- When dialling a number



The number is displayed or highlighted.

- Press the display key  or **Options** ►  **Copy to Directory** ► **OK** ... possible options:

Create a new entry:

- **<New Entry>** ► **OK** ► ... use  to select number type ► **OK** ► complete entry ► **Save**

Add number to an existing entry:

- ... use  to select an entry ► **OK** ► ... use  to select number type ► **OK** ... the number is entered or a prompt to overwrite an existing number is displayed ► ... if required, answer the prompt with **Yes/No** ► **Save**

Copying an entry/directory



The sending and receiving handset must both be registered to the same base station.
The other handset and the base station are able to send and receive directory entries.



An external call interrupts the transfer.

Only the date is transferred for an anniversary.

Both handsets support vCards:

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.






The recipient handset does not support vCards:

A separate entry is created and sent for each number.

The sending handset does not support vCards:

A new entry is created on the receiving handset and the transferred number is added to the **Phone (Home)** field. If an entry with this number already exists, the copied number is discarded.

Copying individual entries





-  ► ... use  to select the desired entry ► **Options** ►  **Copy entry** ► **OK** ►  to **Internal** ► **OK** ► ... use  to select the receiving handset ► **OK** ... the entry is copied

Copy the next entry after successful transfer: ► Press **Yes** or **No**




use **vCard via SMS** to send a directory entry in vCard format by SMS.

Copying the entire directory






-  ► Options ►  Copy all ► OK ►  to Internal ► OK ► ... use  to select the receiving handset ► OK ... the entries are copied one after the other

Copying a vCard using Bluetooth

Copy directory entries in vCard format, e.g. to exchange entries with a mobile phone.




Bluetooth mode is activated
The other handset/mobile phone supports Bluetooth.

-  ► ... use  to select an entry if needed ► Options ►  Copy entry / Copy all ►  vCard via Bluetooth ... the **Known Devices** list is displayed ► ... use  to select device ► OK

Receiving a vCard using Bluetooth

If a device in the **Known Devices** list sends a vCard to your handset, a directory entry is automatically created and a message is shown in the display.

If the sending device is not in the list: ► ... use  to enter the PIN of the **sending** Bluetooth device ► OK ... the copied vCard is available as a directory entry

Call lists

The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.



The base/router to which the handset is registered provides information on call numbers.

Detailed information can be found at → www.gigaset.com/compatibility.

List entry

The following information is displayed in the list entries:

- The list type (in the header)
- Icon for the type of entry:



Missed calls,



Accepted calls,



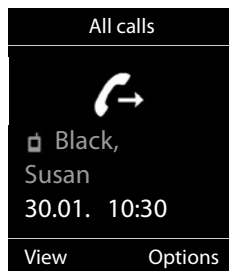
Outgoing calls (redial list),



Call on the answer machine (only for a system with a local answer machine)

- Caller's number. If the number is stored in the directory, the name and number type (🏠 **Phone (Home)**, 🏢 **Phone (Office)**, 📱 **Phone (Mobile)**) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Connection by which the call was received/made (if the call is made via an IP connection)
- Date and time of call (if set)

Example



Opening the call list

Via the display key:

► **Calls** ► ... use [Up/Down] to select the list ► **OK**

Via the menu:

► [Left/Right] ► ... use [Up/Down] to select **Call Lists** ► **OK** ► ... use [Up/Down] to select the list ► **OK**

Via the Message key (missed calls):

► Press the Message key [Envelope] ► [Up/Down] **Missed Calls:** ► **OK**

Calling back a caller from the call list

► [Left/Right] ► ... use [Up/Down] to select **Call Lists** ► **OK** ► ... use [Up/Down] to select list ► **OK** ► ... use [Up/Down] to select entry ► Press the Talk key [Handset]

Additional options

- ▶ ▶ ... use to select **Call Lists** ▶ **OK** ▶ ... use to select list ▶ **OK** ... possible options:
 - View an entry: ▶ ... use to select entry ▶ **View**
 - Copy the number to the directory:
 - ▶ ... use to select entry ▶ **Options** ▶ **Copy to Directory**
 - Transferring a number to the black list:
 - ▶ ... use to select the entry ▶ **Options** ▶ **Copy to Blacklist**
 - Request SMS information about a call number (might require payment):
 - ▶ ... use to select the entry ▶ **Options** ▶ **SMS Enquiry**
 - Delete an entry: ▶ ... use to select entry ▶ **Options** ▶ **Delete entry** ▶ **OK**
 - Delete list: ▶ **Options** ▶ **Delete List** ▶ **OK** ▶ **Yes**

Message lists

Notifications about missed calls, messages on the answer machine/network mailbox, received SMS messages and missed alarms are saved in the messages list.

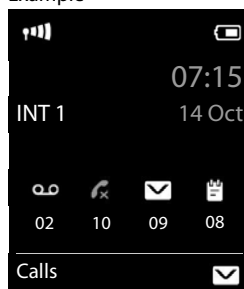
As soon as a **new message** arrives, an advisory tone will sound. The Message key also flashes (if activated). Activation from the handset is only possible on Gigaset bases. Use the web interface as required for CAT-iq routers. Information → user guide of the base/router.

Icons for message types and the number of new messages are shown on the idle display.

Notification for the following message types is available:



- on the answer machine/network mailbox
- in the missed calls list
- in the SMS message list
- in the missed alarms list

Example



The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Display messages:

- ▶ Press the Message key  ... Messages lists that contain messages are displayed, **Mailbox:** is always displayed
The number of new messages is shown in brackets.
- ▶ ... use  to select a list ▶ **OK** ... the calls or messages are listed
Network mailbox: The network mailbox number is dialled.



The message list contains an entry for every answer machine assigned to the handset, e.g. for the local answer machine on a Gigaset base/CAT-iq router (if available) or for a network mailbox.

Example

Messages & Calls	
Missed Alarms:	(1)
Missed Calls:	(3)
Mailbox:	(0)
Answer Mach.:	(5)
Back	OK

Additional functions



The functions actually available on your telephone and how they are operated depends on the base/router to which the handset is registered.

The following description applies to a Gigaset GO-Box 100. The procedure required for your telephone may differ from the procedures described here.



Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

➔ User guide for your Gigaset telephone


Regarding the telephone system, if the handset is connected to another base/router:

➔ Documentation regarding your base/your router


You can obtain all Gigaset user guides

in PDF format: ➔ www.gigaset.com/manuals

Emergency call

You can set up up to four numbers as emergency numbers. If the Emergency function is enabled, you can trigger an emergency call with the SOS button  when the handset is in idle.

Emergency call activated:

The SOS key  lights red.

Emergency call not activated:

The SOS key  does not light.

Process



The Emergency function is set up (→ p. 31).

- Press the SOS key 

You hear the following announcement through the speaker:

"Emergency call being sent." The participant called is displayed.

The person receiving the emergency call hears the emergency call message:

"This is an emergency call. Please press key 5 in order to accept the emergency call."

The participant called presses key 5: You can speak to one another.

The participant called does not accept the emergency call:

After 60 seconds, the emergency function automatically dials the next emergency number (provided more than one number is stored).

The emergency function also automatically switches to the next emergency number after 60 seconds in the following situations:

- The answer machine of the emergency number selected is activated
- The emergency number is busy
- The telephone of the person receiving the emergency call is not set to "tone dialling".

This process is repeated a maximum of 5 times. If none of the calls are accepted, the emergency function is ended with an error tone.




The telephone of the person receiving the emergency call must be set to tone dialling, otherwise the acceptance of the emergency call using the key 5 is not recognised.

In some bases, the confirmation of the emergency call is not passed on to the connected handset by pressing the key 5. The emergency function is not possible in this case. You may require an up-to-date firmware version for your base. Details regarding the functionality of the handset on various bases and routers can be found at www.gigaset.com/compatibility.

Cancelling an emergency call

If you have triggered an emergency call by mistake, you can cancel it.

- Briefly press the End call key 

Setting up emergency call

In order to be able to use the function you must

- save the emergency numbers and
- activate the emergency function.



The police, ambulance service or fire service must not be used for an emergency call.

Storing emergency numbers



To set up the emergency call, the SOS key **A** must not be assigned a direct dial number. Delete the key assignment as required.

- ▶ ▶ ... use to select **Accessibility** ▶ **OK** ▶ **Direct Dial Keys** ▶ **OK** ▶ **Select key A** ▶ **Options** ▶ **Delete entry** ▶ **OK**

- ▶ Press the SOS key **A** ▶ **Edit** ... the **No SOS No. available** message is shown and the handset switches to input mode for an emergency number

or

- ▶ ▶ ... use to select **SOS Emergency Call** ▶ **OK** ▶ use to select the emergency number (**SOS 1: - SOS 4:**) ▶ **Edit**
- ▶ ... use to enter the first name and/or last name and the number for the emergency call ▶ use to toggle between the entry fields ▶ **Save** ... The emergency call is automatically activated ▶ Enter more emergency numbers if required

or select from the directory:

- ▶ Press the display key ▶ Select an entry ▶ Select the number as required ▶ **OK** ... call number, first name and last name are taken from the directory ▶ **Save**



If your telephone is connected to a PABX, you must enter the access code (outside line code) as the first digit of your entry, if necessary (→ user guide of your PABX).

You should carry out a test run to ensure that the emergency function has been correctly set up.

Activating/deactivating the emergency call function

Enabling with the SOS key **A**



The function is deactivated. At least one SOS number has been entered.

- ▶ Press the SOS key **A** ▶ **Emergency Call : Edit** = enabled)

Enabling/disabling from a menu

- ▶ ▶ ... use to select **SOS Emergency Call** ▶ **OK** ▶ **Activation: Edit** = activated)

Changing/deleting an emergency number

- ▶ ▶ ... use to select **SOS Emergency Call** ▶ **OK** ▶ use to select the emergency number (**SOS 1: - SOS 4:**) ▶ **Edit** ▶ ... use to delete the entry ▶ Enter a new number if required ▶ **Save**



If no valid numbers are entered, the Emergency Call function is automatically deactivated.

Direct dial for emergencies

(not available on all bases)

Specify up to 15 numbers that are put through automatically when a call is made. You can talk to the caller using the handsfree function on your handset without having to accept the call.

Define a direct dial PIN for the direct dial function. This is required by the caller for direct dialling. It must also be entered when the function is enabled and disabled.



The function can not be guaranteed on third party bases.

Entering/editing/deleting call numbers

- ▶ ▶ ... use to select **Accessibility** ▶ OK ▶ **Supervision Call** ▶ OK ▶ **White List** ▶ OK
- Enter the number: ▶ **<New Entry>** ▶ OK ▶ ... use to enter the number ▶ **Save**
- or:
 - ▶ **Open the directory** ▶ **Select the entry** ▶ **Select the call number as required** ▶ OK
- Change entry: ▶ **Select the entry** ▶ **Edit** ▶ ... use **<C>** to delete the existing number ▶ ... use to enter the new number ▶ **Save**
- Delete entry: ▶ **Select the entry** ▶ **Delete** ▶ Confirm deletion with **Yes**

Enabling/disabling direct dial

- ▶ ▶ ... use to select **Accessibility** ▶ OK ▶ **Supervision Call** ▶ OK ▶ **settings invalid.** ▶ OK
- Enable/disable: ▶ **Activation:** ... use to select **On** or **Off** ▶ **Save** ▶ ... use to enter the direct dial PIN ▶ OK
- Set the delay time: ▶ **Delay** ▶ OK ▶ ... use to set the delay time (between 5 and 120 seconds) after which the call is put through
- Set the direct dial PIN:
 - ▶ **PIN:** ▶ **Edit** ▶ ... use to enter the current PIN (default: 0000) ▶ OK ▶ ... use to enter the new PIN ▶ OK
- Save settings: ▶ **Save**



When the answering machine is switched on, the delay time must be shorter than the time set for the **Ring Delay** of the answering machine. Direct dial is no longer possible once the answering machine has accepted a call.

Process



Supervision Call is enabled, a direct dial PIN is specified. The caller is entered as an **approved caller** and knows the current direct dial PIN.

- The caller dials the number. The caller is prompted to enter the direct dial PIN.
- The caller enters the direct dial PIN.
- Direct dial PIN incorrect: the call is ended immediately.
- Direct dial PIN correct: the call is put through. The handset handsfree function is enabled. The display shows a red microphone icon.
- Both people are able to talk to each other using the handsfree function.



The call is ended automatically after two and a half minutes (if one of the people does not put down the phone). The caller may need to call again.

For security reasons, the phone is sensitive when interpreting the direct dial PIN. Transmission fluctuations in the phone network can mean the PIN is not recognised. If a call is cancelled, try again.

Accessibility features

Announcements

People with restricted vision can display numbers and contacts.

Setting the language for the announcements

- ► ... use to select **Accessibility** ► OK ► **Read-Aloud Language** ► ... use to select the language ► **Select** = selected)

Announcing numbers when entered

If the function is enabled, the digits entered are announced when the call number is entered.

- ► ... use to select **Accessibility** ► OK ► **Talking Dial Keys** ► **Edit** = enabled)

Announcing caller information



The number of the caller is sent.

If the function is enabled, information on the caller is announced for an incoming call. If the caller is entered in the handset directory and an announcement is stored for the contact, the announcement is read out. Otherwise the number of the caller is announced.

- ► ... use to select Accessibility ► OK ► Spoken Caller ID ► Edit
(= enabled)

Having contacts read out

If the function is enabled and an entry in the handset directory is selected, the announcement stored for the contact is read out.

- ► ... use to select Accessibility ► OK ► Read out contacts ► Edit
(= enabled)

LED call signal

If the function is enabled, the signal light at the top of the handset flashes red for an incoming call.

- ► ... use to select Accessibility ► OK ► Signal Call via LED ► Edit
(= enabled)

Serious callers

(only on a Gigaset E720/E720A base)

If this function is enabled, all calls from contacts entered in the handset directory are signalled noticeably by a green display background that is visible from a long way away. Other calls are displayed with a black or white background depending on the colour scheme selected.

- ► ... use to select Accessibility ► OK ► Trusted Caller ► Edit
(= enabled)

Simple menu

Decide yourself which functions are displayed in the menu. You can show and hide the following submenus:

Handset Directory, Base Directory, Call Lists, Answer Machine, Emergency Call, Alarm Clock, Audio Settings, Settings, Bluetooth, Additional Features, Select Services, Accessibility, Messaging

► ► ... use to select **Accessibility** ► OK ► **Simple Menu** ► OK

Enable/disable: ► **Edit** (= enabled)

Hide/show function: ► **Menu List** ► OK ► ... use to select the submenu ► ... use to select **Show/Hide**

Save the selection: ► **Save**



When you hide **Accessibility**, **Simple Menu** is displayed instead in the menu. So you can change your settings for the menu at any time.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.

June 2020						
Mo	Tu	We	Th	Fr	Sa	Su
				01	02	03
04	05	06	07	08	09	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	
Back						OK

Saving appointments to the calendar



Date and time have been set.



► ► ... use to select **Additional Features** ► OK ► **Calendar** ► OK ► ... use to select desired day ► OK ... then

Switch on/off: ► **Activation:** ... use to select **On** or **Off**




Enter date: ► **Date** ... the selected day has been pre-set ► ... use to enter new date

Enter time: ► **Time** ► ... use to enter hours and minutes of the appointment

Set name: ► **Text** ► ... use to enter a description of the appointment (e.g. evening meal, meeting)


Set alarm tone: ▶  **Signal** ▶ ... use  to select the melody of the reminder alarm or deactivate the acoustic signal

Enter information for the appointment:

▶ ... use  to successively select **Date**, **Time**, **Text** and **Signal** ▶ ... use  or  to set the relevant value ▶ **Save**

Save appointment: ▶ **Save**



If an appointment has already been entered: ▶  **<New Entry>** ▶ **OK** ▶ ... then enter information for the appointment.

Notification of appointments/anniversaries

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

Acknowledge and stop the reminder: ▶ Press the display key **OFF**

Respond with SMS: ▶ Press the display key **SMS** ... the SMS menu is displayed




During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the **Missed Alarms** list:




- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The  icon and the number of new entries are shown in the display. The most recent entry appears at the top of the list.

Opening the list

▶ Press the Message key  ▶  **Missed Alarms:** ▶ **OK** ▶ ... use  to browse through the list of any appointments

or

▶  ▶ ... use  to select  **Additional Features** ▶ **OK** ▶  **Missed Alarms** ▶ **OK**

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

Delete an appointment/anniversary: ▶ **Delete**

Displaying/changing/deleting stored appointments

- ▶ ▶ ... use to select **Additional Features** ▶ OK ▶ **Calendar** ▶ OK ▶ ... use to select day ▶ OK ... the appointment list is displayed ▶ ... use to select date ... possible options:

Display appointment details:

- ▶ **View** ... the appointment settings are displayed

Change appointment:

- ▶ **View** ▶ **Edit**
or ▶ **Options** ▶ **Edit entry** ▶ OK

Activate/deactivate appointment:

- ▶ **Options** ▶ **Activate/Deactivate** ▶ OK

Delete appointment: ▶ **Options** ▶ **Delete entry** ▶ OK

Delete all appointments for a day:

- ▶ **Options** ▶ **Delete all Appoints.** ▶ OK ▶ Yes

Timer

Setting the timer (countdown)

- ▶ ▶ ... use to select **Additional Features** ▶ OK ▶ **Timer** ▶ OK ▶ ... then
- Enable/disable: ▶ **Activation:** ... use to select **On** or **Off**
- Set the duration: ▶ **Duration** ... use to enter the hours and minutes for the timer

Min.: 00:01 (one minute); Max.: 23:59 (23 hours, 59 minutes)

Save the timer: ▶ **Save**

The timer starts the countdown. In the idle display, icon and the remaining hours and minutes are displayed until one minute is left. From this point, the remaining seconds are counted down. At the end of the countdown, the alarm is triggered.

Disabling/repeating the alarm

- Switch off the alarm: ▶ **OFF**
- Repeat the alarm: ▶ **Restart** ... the timer display is displayed again ▶ set another duration as required ▶ **Save** ... the countdown is restarted

Alarm clock



Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time

- ▶ ▶ ... use to select **Alarm Clock** ▶ **OK** ... then
- Switch on/off: ▶ **Activation:** ... use to select **On** or **Off**
- Setting the wake-up time:
 - ▶ **Time** ▶ ... use to enter hours and minutes
- Set days:
 - ▶ **Occurrence** ▶ ... use to switch between **Monday-Friday** and **Daily**
- Set the volume:
 - ▶ **Volume** ▶ ... use to set volume in 5 levels or select **crescendo** (increasing volume)
- Set alarm:
 - ▶ **Melody** ▶ ... use to select a ringtone for the alarm
- Enter alarm data:
 - ▶ ... use to successively select **Time**, **Occurrence**, **Volume** and **Melody** ▶ ... use or to set the relevant value ▶ **Save**
- Save settings:
 - ▶ **Save**

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.



During a call, the alarm is only indicated by a short tone.

Switching off/repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ **OFF**

Repeat the alarm (snooze mode): ▶ Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the **Two Way Talk** function. This function is used to switch the loudspeaker of the handset located in the baby's room on or off.

In baby monitor mode, incoming calls are only indicated on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys with the exception of the display keys are disabled.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- ▶ Test sensitivity.
- ▶ Test the connection, if the alarm is being forwarded to an external number.

Activating and setting the baby monitor

▶ ▶ ... use to select **Additional Features** ▶ OK ▶

Baby Monitor ▶ OK ... then

Switch on/off:

▶ **Activation:** ... use to select On or Off

Enter destination:

▶ **Send alarm to** ▶ ... use to select **External** or **Internal**

External: ▶ **Number** ▶ ... use to select number or select a number from the directory: ▶

Internal: ▶ **Handset** ▶ **Change** ▶ ... use to select the handset ▶ OK

Activate/deactivate two-way talk:

▶ **Two Way Talk** ▶ ... use to select **On** or **Off**

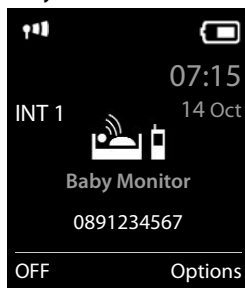
Set microphone sensitivity:

▶ **Sensitivity** ▶ ... use to select **High** or **Low**

Save settings: ▶ **Save**

The destination number is displayed in idle display when the baby monitor is activated.

Baby Monitor activated



Deactivate baby monitor / Cancel alarm

Deactivate the baby monitor:

- ▶ In idle status press the display key **OFF**

Cancel the alarm:



- ▶ Press the End call key  during an alarm

Deactivate the baby monitor remotely



The alarm is forwarded to an external destination number.

The receiving phone supports tone dialling.

- ▶ Accept alarm call ▶ Press keys  

The baby monitor is deactivated and the handset is in idle status. The baby monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key **OFF**.



The baby monitor cannot be reactivated remotely.

Reactivate: ➔ p. 40

ECO DECT

(depending on the base)

The device range is set to maximum as default. This guarantees the best connection between the handset and the base station. In idle status, the handset will not function (as it is not transmitting). Only the base station will maintain contact with the handset via a low wireless signal. During a call, the transmission power automatically adapts to the distance between the base station and handset. The smaller the distance to the base, the lower the radiation.

To reduce the radiation further:

Reducing radiation by up to 80%

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **ECO DECT** ▶ **OK** ▶ **Maximum Range** ▶ **Change** ( = deactivated)



The range is also reduced with this setting.

It is not possible to use a repeater to increase the range.

Deactivating radiation in idle status

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **ECO DECT** ▶ **OK** ▶  **No Radiation** ▶ **Change** ( = activated)



To benefit from the advantages of the setting **No Radiation**, all registered handsets must support this feature.

If the setting **No Radiation** is activated and a handset is registered to the base that does not support this feature, **No Radiation** is automatically deactivated. As soon as this handset is de-registered, **No Radiation** will automatically be re-activated.

The wireless connection will only be established for an incoming or outgoing call and the connection will be delayed by about 2 seconds.

In order that a handset can establish a wireless connection with the base station more quickly for an incoming call, it must "listen" to the base station more often, i.e. scan the environment. This increases power consumption and reduces the standby and talk-time of the handset.

When **No Radiation** is activated, there will be no range display/range alarm on the handset. Contactability can be tested by attempting to establish a connection.

- ▶ Press and **hold** the Talk key ... the dialling tone sounds.

Protection against unwanted calls

Time control for external calls



Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.

- ▶ ▶ ... use to select **Audio Settings** ▶ **OK** ▶

- Ringtones (Handset)** ▶ **OK** ▶ **Time Control** ▶ **OK** ▶ ... then

- Switch on/off: ▶ use to select **On** or **Off**

- Enter time: ▶ use to switch between **Suspend ring. from** and **Suspend ring. until** ▶ ... use to enter start and end in 4-digit format

- Save: ▶ **Save**

Example

Time Control	
For external calls:	
On	
Suspend ring. from:	
22:00	
Back	Save



The time control only applies to the handset for which the setting is configured.

The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.

For one handset

- ▶ ▶ ... use to select **Audio Settings** ▶ OK ▶ **Ringtones (Handset)** ▶ OK ▶ **Anon. Calls Silent** ▶ Edit (= activated) ... the call is only signalled on the display

For all handsets

(only on some Gigaset bases)

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Anonymous Calls** ▶ Edit (= activated) ▶ ... use to select **Protection Mode:**
- | | |
|----------------------|---|
| No Protection | Anonymous calls are indicated in the same way as identified numbers. |
| Silent Call | The telephone will not ring and the incoming call will only appear in the display. |
| Block Call | The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone. |
| Save settings: | Save |

Only put through known callers

(only on a Gigaset E720/E720A base)



The system PIN is **not** 0000 (default).

Only callers entered in the directory are put through:

- ▶ ▶ ... use to select **Select Services** ▶ OK ▶ **Just Friends** ▶ Change (= enabled)

When the function is enabled, the icon is shown on the display.



As soon as one of your contacts changes his or her number, this number must also be changed in the directory. **Otherwise you will no longer receive calls from this contact.**

Black list

(only on some Gigaset bases: ➔ www.gigaset.com/compatibility)

When the black list function is activated, calls from black list numbers are not indicated or are only indicated in the display. These settings apply to all registered handsets.

The black list is enabled when **Silent Call** or **Block Call** is selected as the protection mode.

Displaying/editing the black list

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Black List** ▶ **Edit** ▶ **Blocked Numbers** ▶ OK ... the list of blocked numbers is displayed ... possible options:
 - Create an entry: ▶ **New** ▶ ... use to enter a number ▶ **Save**
 - Delete an entry: ▶ ... use to select an entry ▶ **Delete** ... the entry is deleted

Transferring a number from a call list to the black list

- ▶ ▶ ... use to select **Call Lists** ▶ OK ▶ ... use to select **Accepted calls/ Missed calls** ▶ OK ▶ ... use to select entry ▶ **Options** ▶ **Copy to Blacklist** ▶ OK

Setting the protection mode

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Black List** ▶ **Edit** ▶ **Protection Mode** ▶ OK ▶ ... use to select desired protection

No Protection	All calls are indicated, including from callers whose numbers are on the black list.
Silent Call	The telephone will not ring and the incoming call will only appear in the display.
Block Call	The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.
Save settings:	▶ Save

SMS (text messages)



Calling Line Identification is enabled.

The network provider supports the SMS service.

If no SMS service centre is entered, the submenu **SMS** only consists of the entry **Settings**.



SMS messages can also be sent and received via VoIP. The lines for sending SMS messages must be expressly set.

Writing and sending SMS messages



An SMS may be up to 612 characters in length. If the number of characters exceeds 160, the SMS is sent as **linked SMS** messages (up to four individual SMS messages).

The remaining number of characters is shown in the top right corner of the display, followed by an indication in brackets of which part of a linked SMS is currently being written. Example: **405(2)**.

▶ ▶ ... use to select **Messaging** ▶ OK ▶ **SMS** ▶ OK

... then

Write an SMS: ▶ **New SMS** ▶ OK ▶ ... use to enter SMS text

Send an SMS: ▶ Press the End call key

or ▶ **Options** ▶ **Send** ▶ OK ▶ **SMS** ▶ OK

Enter number: From the directory: ▶ ▶ ... use to select number ▶ OK

or ▶ ... use to enter number directly

If sending SMS messages to an SMS mailbox: add the mailbox ID to the **end** of the number.

Send: ▶ **Send**



The number must include the local area code (even if you are in that area).

If an external call comes in, or if you interrupt writing for more than 2 minutes, the text is automatically saved in the draft message list.



Sending SMS messages may incur additional costs. Please consult your network provider.

Sending SMS messages to an e-mail address



The network provider supports this feature.

- ▶ ▶ ... use to select **Messaging** ▶ OK ▶ **SMS** ▶ OK ▶ **New SMS** ▶ OK
- ... then
- Enter address:
 - ▶ ... use to enter the e-mail address at the start of the SMS message
 - or
 - ▶ **Options** ▶ **Insert eMail address** ▶ ... use to select a directory entry containing an e-mail address ▶ OK
- Write text:
 - ▶ ... use to complete the SMS message
- Send:
 - ▶ **Options** ▶ **Send** ▶ OK ▶ ... use to enter the number of the e-mail service (if not entered) ▶ **Send** ... the SMS is sent to the e-mail service of the SMS send service centre

Temporary storing of an SMS (draft message list)

You can temporarily store text messages, change and send them later.

Saving SMS in the draft message list

- ▶ ▶ ... use to select **Messaging** ▶ OK ▶ **SMS** ▶ OK ▶ **New SMS** ▶ OK ▶
- ... use to write SMS ▶ **Options** ▶ **Save** ▶ OK

Opening and editing an SMS from the draft message list



- ▶ ▶ ... use to select **Messaging** ▶ OK ▶ **SMS** ▶ OK ▶ **Draft** ▶ OK ▶
- ... use to select saved SMS
- ... possible options:
- Read draft:
 - ▶ **Read**
- Edit:
 - ▶ **Options** ▶ **Edit** ▶ OK
- Send SMS:
 - ▶ **Options** ▶ **Send** ▶ OK
- Delete an entry:
 - ▶ **Options** ▶ **Delete entry** ▶ OK
- Delete all entries:
 - ▶ **Options** ▶ **Delete List** ▶ OK ▶ Yes

Receiving an SMS

Incoming SMS messages are saved in the incoming message list, linked SMS messages are generally displayed as **one** SMS.



SMS message list

The incoming SMS message list contains all the received SMS messages and those SMS messages that could not be sent due to an error.

New SMS messages are indicated on all Gigaset handsets by the  icon on the display, the flashing Message key  and an advisory tone.

Open the SMS message list

With the Message key:

-  ► ... the messages list is opened
The messages list shows the number of SMS messages it contains: **bold** = new messages, **not bold** = read messages
Open list: ► ... use  to select **SMS**: ► OK

SMS: (2)

Via the SMS menu:

-  ► ... use  to select  **Messaging** ► OK ►  **SMS** ►  **Incoming** ► OK

Every entry in the list contains:

- the number or name of the sender,
- the send/receive connection to which the SMS is addressed,
- arrival date and time.

0123727859362922
for Fixed Line
10/02/20 09:07


Functions of the incoming message list

Call the sender of the SMS:

- ... use  to select an SMS ► Press the Talk key 

Delete an entry: ► **Options** ►  **Delete entry** ► OK
















Save the number in the directory:

- **Options** ►  **Copy to Directory** ► OK

Delete all entries in the SMS message list:




- **Options** ►  **Delete List** ► OK ► Yes

Reading and managing SMS messages

- ▶  ▶ ... use  to select  Messaging ▶ OK ▶  SMS ▶  Incoming ▶ OK ▶ ... use  to select SMS ▶  Read
- ... possible options:
 - Answer SMS: ▶ Options ▶  Reply ▶ OK
 - Edit SMS text and send to recipient of your choice:
 - ▶ Options ▶  Edit ▶ OK ▶ ... use  to edit text ▶ Options ▶  Forward ▶ OK
 - Forward SMS to recipient of your choice:
 - ▶ Options ▶  Forward ▶ OK
 - Display text in a different character set:
 - ▶ Options ▶  Character Set ▶ OK ▶ ... use  to select character set ▶ Select ( = selected)

Saving numbers from SMS text to the directory

If a telephone number in the SMS text is recognised, it is automatically highlighted.


- Save the number in the directory: ▶ 
 - If the number is to also be used to send an SMS, save the number including the local area code (dialling code).
- Dial a number: ▶ Press the Talk key 
- Select the next number, if an SMS contains multiple numbers: ▶ ... use  to scroll down until the first number has disappeared from the display.



The +-icon is not copied for international area codes.

- ▶ You should then enter "00" at the start of the number.

SMS with vCard

The vCard is an electronic business card. It is indicated by the  icon in the SMS text. A vCard can contain a name, home number, work number, mobile number and a birthday. Individual entries in a vCard can be saved to the directory one after the other.

When reading an SMS containing the vCard: ▶ View ▶ Save

The directory is opened automatically. The number and name are copied. If a birthday is entered on the vCard, the date is copied to the directory as an anniversary. If necessary, edit the entry in the directory and save it. You will return to the vCard automatically.

SMS notification

Receive notifications of **missed calls** and/or **new messages on the answer machine**.

- ▶ ▶ ... use to select **Messaging** ▶ OK ▶ **SMS** ▶ OK ▶ **Settings** ▶ OK ▶ **Notification** ▶ **Change** (= activated)

... then

- Enter number: ▶ **To ... use** to enter the number to which the SMS should be sent
- Missed calls: ▶ **Missed calls** ▶ ... use to select **On** or **Off**
- Answer machine: ▶ **For AM messages** ▶ ... use to select **On** or **Off**
(only for a system with a local answer machine)
- Save settings: ▶ **Save**



Do not enter your own fixed line network number for notification of missed calls. This can create an endless loop that will incur charges.

SMS notification may incur additional costs.

SMS service centres

The number for at least one SMS service centre must be saved in the device to be able to send SMS messages. The SMS service centre number can be obtained from the service provider.

SMS messages are received from **every** entered SMS service centre as long as they are registered with their service provider.

Your SMS messages are sent via the SMS service centre that is entered as the active send centre. Only one SMS service centre can be the active send centre at any one time.

Entering/changing the SMS service centre, setting the send service centre

- ▶ ▶ ... use to select **Messaging** ▶ OK ▶ **SMS** ▶ OK ▶ **Settings** ▶ OK ▶ **Service Centres** ▶ OK ▶ ... use to select SMS service centre (= current send service centre) ▶ **Edit**

... then

Activate send service centre:

Active Send: ... use to select **Yes** or **No** (**Yes** = SMS messages are sent via the SMS service centre)

Enter the number of the SMS service:

- ▶ **SMS Service Centre Number** ▶ ... use to enter the number

Select send connection:

- ▶ **Send via** ▶ ... use to select the fixed line network or VoIP connection that you want to use to send the SMS messages.

Save settings: ▶ **Save**



If you have agreed a flat fixed line network rate, the chargeable numbers with dialling code 0900 are often blocked. If, in this case, a 0900 number is entered for the SMS service centre, you will not be able to send text messages from your phone.

If the attempt to send fails, the SMS is saved in the incoming messages list and indicated as failed.

If the selected send connection is deleted from the configuration, the fixed line network connection is used.

SMS to PABXs

- The **Call Line Identification** must be **forwarded** to the extension of the PABX (CLIP).
- If necessary, the access code/outside line code must be prefixed to the number of the SMS service centre (depending on your PABX). To test: Send an SMS to your own number, once with the access code and once without.
- If the SMS is sent without the extension number, it will not be possible for the recipient to answer directly.

Activating/deactivating first ring muting

Every SMS addressed to your fixed line network connection is indicated by a single ring. If such a "call" is answered, the SMS is lost. To prevent this, mute the first ring for all external calls. In idle status:

► ► ► ► ► ► ► ► ... the current setting flashes in the input field (e.g. 1) ... then

Do not mute the first ringtone:

► ► OK

Mute the first ringtone (default setting):

► ► OK

SMS troubleshooting

E0	Calling Line Identification permanently withheld (CLIR) or Calling Line Identification not activated.
FE	Error occurred while sending SMS.
FD	Connection to SMS service centre failed, see self-help.

Self-help with errors

You cannot send messages

- You have not requested the CLIP service (Calling Line Identification Presentation).
 - ▶ Ask your network provider to enable the feature.
- SMS sending was interrupted (e.g. by a call).
 - ▶ Re-send the SMS.
- The network provider does not support this feature.
- No number or an incorrect one has been entered for the send service centre.
 - ▶ Enter the number (→ p. 49).

SMS text is incomplete

- The phone's memory is full.
 - ▶ Delete old SMS messages.
- The network provider has not yet sent the rest of the SMS.

You have stopped receiving SMS messages

Call divert has been activated for **All calls**.

- ▶ Change call divert.

The SMS is played back

- The "display call number" service is not activated.
 - ▶ Ask the network provider to enable this feature (subject to a fee).
- Your mobile phone operator and SMS service provider are not working in partnership.
 - ▶ Obtain information from your SMS service provider.
- The phone is not registered with the SMS service provider.
 - ▶ Send an SMS to register the phone for receiving SMS.

Bluetooth

The handset is able to use Bluetooth™ to communicate wirelessly with other devices that also use this technology, e.g. to connect a Bluetooth headset or hearing aid.



Bluetooth is activated and the devices have been registered to the handset.

The following devices can be connected:

- A Bluetooth headset or hearing aid



The headset / hearing aid has the **Headset** or **Handsfree profile**. If both profiles are available, the handsfree profile is used to communicate.

It may take 5 seconds to establish a connection to the headset, whether a call is accepted using the headset or transferred to the headset, or a call is made from the headset.

- Up to 5 data devices (PCs, tablets or mobile phones) for the transmission of address book entries as a vCard or for the exchange of data with the computer.

In order for telephone numbers to be used further, the area code (international and local area code) must be saved to the telephone.

Operating Bluetooth devices → device user guides

Activating/deactivating Bluetooth mode

- ▶ ▶ ... use to select **Bluetooth** ▶ **OK** ▶ **Activation** ▶ **Change** = activated)

If the local area code is still not saved: ▶ ... use to enter local area code ▶ **OK**

When in idle status, the activated Bluetooth mode is indicated on the handset by the icon.

Registering Bluetooth devices

The distance between the handset in Bluetooth mode and the active Bluetooth device (headset or data device) should not exceed 10 m.




The registration of a headset overwrites a previously registered headset.

If a headset is to be registered that is already registered with a different device, this connection must be deactivated before registering.

- ▶ ▶ ... use to select **Bluetooth** ▶ **OK** ▶ **Search Headset / Search Data Device** ▶ **OK** ... the search starts (may take up to 30 seconds) ... the names of found devices are displayed ... possible options:

Register device: ▶ **Options** ▶ **Trust Device** ▶ **OK** ▶ ... use to enter the PIN of the Bluetooth device to be registered ▶ **OK** ... the device is added to the list of known devices

Showing information:

- ▶ ... use  to select a device, if applicable ▶ **View** ... the device name and device address are displayed

Repeat search:





- ▶ **Options** ▶ **Repeat Search** ▶ **OK**

Cancel search:

- ▶ **Cancel**

Editing the list of known (trusted) devices

Open the list


- ▶  ▶ ... use  to select  **Bluetooth** ▶ **OK** ▶  **Known Devices** ▶ **OK** ... the known devices are listed, an icon indicates the type of device








Bluetooth headset



Bluetooth data device

If a device is connected, the relevant icon is shown in the display header instead of .

Edit an entry

- ▶  ▶ ... use  to select  **Bluetooth** ▶ **OK** ▶  **Known Devices** ▶ **OK** ▶ ... use  to select entry ... possible options:

View an entry:

- ▶ **View** ... the device name and device address are displayed ▶ Press **OK** to go back

De-registering a device:

- ▶ **Options** ▶ **Delete entry** ▶ **OK**

Edit name:

- ▶ **Options** ▶ **Edit Name** ▶ **OK** ▶ ... use  to edit name ▶ **Save**




If an active Bluetooth device is de-registered, it may try to re-connect as a "non-registered device".


Rejecting/accepting a non-registered Bluetooth device

If a Bluetooth device that is not registered in the list of known devices tries to connect to the handset, a prompt will appear asking you to enter the PIN of the Bluetooth device (Bonding).

Reject:

- ▶ **Briefly** press the End call key 

Accept:






- ▶ ... use  to enter the PIN of the Bluetooth device to be accepted ▶ **OK** ▶ ... Wait for PIN confirmation ... then

Add the device to the list of known devices: ▶ **Yes**

use the device temporarily: ▶ **No** ... the Bluetooth connection can be used, as long as the device is located within transmission range or until it is switched off

Changing the Bluetooth name of the handset

The handset is shown by this name on another Bluetooth device.

- ▶  ▶ ... use  to select  **Bluetooth** ▶ **OK** ▶  **Own Device** ▶ **OK** ... the name and the device address are shown ▶ **Change** ▶ ... use  to change the name ▶ **Save**

Setting the handset

Changing the language

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Language** ▶ OK ▶ ... use to select language ▶ **Select** (= selected)

If the handset has been set to an incomprehensible language:

- ▶ ▶ Press the keys **8** **4** **slowly** one after the other ▶ ... use to select the correct language ▶ press the right display key

Display

Screensaver

A digital or analogue clock and info services can be selected to be displayed as a screensaver when in idle status.

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Display** ▶ OK ▶ **Screensaver** ▶ **Edit** (= activated) ... then
 - Switch on/off: ▶ **Activation:** ... use to select **On** or **Off**
 - Select screensaver: ▶ **Selection** ▶ ... use to select a screensaver (**Digital Clock / Analog Clock / Info Services**)
 - View screensaver: ▶ **View**
 - Save selection: ▶ **Save**

The screensaver is activated approx. 10 seconds after the display has changed to idle status.

End screensaver

- ▶ Press the End call key briefly ... the display changes to idle status

Display of info services as screensaver

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)



Info Services are activated via the web configurator.

The telephone is connected to the Internet.

Example: Enable weather service as screensaver

Enable info services as screensaver:

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Display** ▶ OK ▶ **Screensaver** ▶ **Edit** ▶ ... use to select **Activation: On** ▶ **Selection** ▶ ... select as screensaver with **Info Services** ▶ **Save**

Select locations:

- ▶ ▶ ... use to select **Additional Features** ▶ **Info Centre** ▶ **Weather** ▶ **OK** ▶ **Add locations** ▶ **OK** ▶ ... specify location names with ▶ **OK** ... a list of locations with this name is displayed ▶ select location with ▶ **OK** ▶ **Save**

Multiple locations can be entered. Once you have entered all locations required: ▶ ... Use **<-** to go back

Enable screensaver:

- ▶ ▶ ... use to select **Additional Features** ▶ **Info Centre** ▶ **Screensaver** ▶ **OK** ▶ **Weather** ▶ **OK** ▶ ... select location with ▶ **Save**



The type of info service available to your phone is set on the Internet on the Gigaset.net server.

If no information is currently available, the digital time (**Digital Clock**) is displayed instead until information is available again.

Switching Info Services on/off

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

The text information from the Internet that is set for the screensaver **Info Services** can be displayed as a scrolling message in idle status.

- ▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Info Ticker** ▶ **Edit** (= activated)

The text appears as soon as the telephone changes to idle status. If a message is shown in idle status, the info text is not displayed.

Large font

Show text and icons in call lists and in the directory in a larger size in order to improve legibility. Only one entry is shown in the display and names are abbreviated if necessary. The number is displayed in large font when it is dialled.

- ▶ ▶ ... Use to select **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Large Font** ▶ **Change** (= activated)

Colour scheme






You can choose from a range of colour combinations for the display.

- ▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Colour Schemes** ▶ **OK** ▶ ... use to select the desired colour scheme ▶ **Select** (= selected)

Display backlight

The display backlight always illuminates when the handset is taken out of the base station/charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

Switch the display backlight on/off when in idle status:

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Display** ▶ OK ▶  **Backlight** ▶ OK ... then



Backlight when in the charging cradle:

- ▶ **In Charger:** ... use  to select **On** or **Off**

Backlight when not in the charging cradle:

- ▶  **Out of Charger** ▶ ... use  to select **On** or **Off**

Backlight during a call:

- ▶  **In Talk State** ▶ ... Use  to select **On** or **Off**

Save selection:

- ▶ **Save**



The handset's standby time may be significantly reduced if the display backlight is switched on.

Tones and signals

Adjusting the volume automatically

(only on a Gigaset E720/E720A base)





Crescendo is **not** set for the ringtone volume (→ p. 57).

The phone is able to automatically adjust the volume of the receiver and ringtone to the ambient volume. Here you can set the sensitivity with which the phone reacts to changes in noise level (**Very High, High, Medium, Low, Very Low**).

- ▶  ▶ ... use  to select  **Audio Settings** ▶ OK ▶  **Smart Volume** ▶ OK ▶  **Earpiece / Ringtone** ▶ OK ... then

Enable/disable: ▶ Select  **On** or **Off**



Set the sensitivity: ▶  **Sensitivity** ▶  Select the level

Save the setting: ▶ **Save**

Changing the earpiece and handsfree volume

You can set the volume of the earpiece and speaker at 5 levels independently of each other.

During a conversation



▶  ▶ **Handset Volume** ▶ ... use  to select volume ▶ **Save** ... the setting is saved






Without saving, the setting is automatically saved after around 3 seconds.

Enabling/disabling Boost (extra-loud function): ▶ press the Boost key on the right of the handset

In idle status

▶  ▶ ... use  to select  **Audio Settings** ▶ **OK** ▶ **Handset Volume** ▶ **OK** ... then

For the earpiece: ▶ **Earpiece:** ... use  to set the volume

For the speaker: ▶  **Speaker** ▶ ... use  to set the volume

Save settings: ▶ **Save**

Earpiece and handsfree profile

Select a profile for the **earpiece** and **handsfree mode** in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.

▶  ▶ ... use  to select  **Audio Settings** ▶ **OK** ▶  **Acoustic Profiles** ▶ **OK** ▶  **Earpiece Profiles / Handsfree Profiles** ▶ **OK** ▶ ... use  to select profile ▶

Select  = selected)







Earpiece Profiles: **High** or **Low** (default setting)

Handsfree Profiles: **Profile 1** (default setting) or **Profile 2**

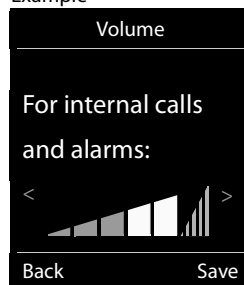
Ringtones

Ringtone volume

Volume can be set at 5 levels or crescendo (increasing volume).

▶  ▶ ... use  to select  **Audio Settings** ▶ **OK** ▶  **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK** ▶ ... use  to select **For internal calls and alarms** or **External Calls** ▶ ... use  to set volume ▶ **Save**

Example



Ringtone melody

Set different ringtones for internal and external calls for every available receive connection of the telephone (**Landline, IP1**) or set the same ringtone for **All calls**.

- ▶ ▶ ... use to select **Audio Settings** ▶ OK ▶ **Ringtones (Handset)** ▶ OK ▶ **Melodies** ▶ OK ▶ ... use to select the connection ▶ ... use to select the ringtone/melody in each case ▶ **Save**

Switching the ringtone on/off

Switching the ringtone off permanently

- ▶ Press and hold ... the following icon appears in the status bar

Switching the ringtone on permanently

- ▶ Press and hold

Switching the ringtone off for the current call

- ▶ Press **Silence** or the End call key

Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

- ▶ Press and hold the star key ▶ Press **Beep** within 3 seconds ... the following icon appears in the status bar

Switching off the alert tone: ▶ Press and hold the star key

Switching advisory tones on/off

The handset notifies acoustically about different activities and statuses. These advisory tones can be switched on/off independently of each other.

- ▶ ▶ ... use to select **Audio Settings** ▶ OK ▶ **Advisory Tones** ▶ OK ▶ Select the advisory tone ▶ use to select **On or Off** ▶ **Save**

You can select the following advisory tones:

Key Tones	Tone when keys are pressed
Confirmation	Confirmation/error tone after making entries, advisory tone when a new message has been received
Battery	Warning tone when there are fewer than 10 minutes of talk time remaining (every 60 seconds)
Out of Range	Warning tone when the handset is moved out of range of the base



There is no battery warning when the baby monitor is switched on.

Activating/deactivating Auto Answer




When set to Auto Answer, the handset accepts an incoming call as soon as it is removed from the charging cradle.

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Telephony** ▶ OK ▶ **Auto Answer** ▶ **Change**  = activated)

Regardless of the **Auto Answer** setting, the connection ends as soon as you place the handset back in the charging cradle.

Fast access to numbers and functions

Assigning a number to digit keys (quick dial)

It is possible to assign a **number from the directory** to the keys  and  to .





A number has not been assigned to the digit key.

- ▶ Press and **hold** the digit key

or

- ▶ **Briefly** press the digit key ▶ Press the display key **QuickDial**

The directory opens.

- ▶ ... use  to select an entry ▶ OK ▶ ... use  to select a number if necessary ▶ OK ... the entry is saved to the digit key



If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

Dialling a number


- ▶ Press and **hold** the digit key ... the number is dialled immediately

or

- ▶ **Briefly** press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled

Changing the digit key assignment

- ▶ **Briefly** press the digit key ▶ **Change** ... the directory is opened ... possible options:
Change the assignment:


- ▶ ... use  to select an entry ▶ OK ▶ ... select a number if required ▶ OK

Delete the assignment:

- ▶ **Clear Key**

Assigning display keys / Changing assignments

The left and right display keys have a **function** preset by default when in idle mode. The Messages function is assigned on the right display key. The assignment of the left display key can be changed.

- ▶ Press and **hold** the left display key in idle status ... the list of possible key assignments is opened ▶ ... Use  to select the function ▶ **OK** ... The assignment of the display key is changed

Possible functions: **Alarm Clock, Redial, Handset Directory** ... More functions are available in **More Functions...**











The availability of functions depends on the base.

Starting a function

With the telephone in idle status: ▶ **Briefly press** ... the assigned function is executed

Changing the name of a connection (line)










(only on a CAT-iq router)

- ▶  ... use  to select  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Connections** ▶ **OK** ... all available connections (lines) are displayed ▶ ... use  to select connection ▶ **OK** ▶  **Connection Name** ▶ **OK** ▶ ... use  to change the name of the connection ▶ **Save**

Assigning handsets to a connection (line)

(only on a CAT-iq router)









Multiple handsets can be assigned to a connection. Incoming calls to the number designated to a connection will be forwarded to all handsets assigned to the connection.

- ▶  ... use  to select  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Connections** ▶ **OK** ▶ ... use  to select connection ▶ **OK** ▶  **Assigned Handsets** ... all registered handsets are displayed ▶ ... use  to select handset ▶ **Change**  = handset is assigned)

Permit/prevent multiple calls

(only on a CAT-iq router)

If the function is activated, multiple calls can be made in parallel.

- ▶  ... use  to select  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Connections** ▶ **OK** ▶ ... use  to select connection ▶ **OK** ▶  **Multiple Calls** ▶ **Change**  = activated)

Permit/prevent internal listening in

(only on a CAT-iq router)

If the function is enabled, an internal party can listen in to an external call and take part in the conversation (conference).

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Telephony** ▶ OK ▶ **Connections** ▶ OK ▶ ... use to select connection ▶ OK ▶ **Listening In** ▶ OK ▶ **Change** = activated)

Handset update

The handset supports firmware updating via the DECT radio link to the base/router (SUOTA = Software Update Over The Air).

- The base/router to which the handset is registered must also support this function (→ www.gigaset.com/compatibility)

If new firmware is available for the handset a message to this effect will be displayed.

- ▶ Start the firmware update with **Yes**.

Start the firmware update manually:

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **System** ▶ OK ▶ **Handset Update** ▶ OK ▶ **Update** ▶ OK ▶ OK ... if there is new firmware, the update will start



The update process may take up to 30 minutes. During this time, only restricted handset use is available.

Resetting the handset to the default settings

Reset any individual settings and changes that you have made.

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **System** ▶ OK ▶ **Handset Reset** ▶ OK ▶ **Yes** ... the handset's settings are reset



The following settings are **not** affected by a reset

- Registration of the handset to the base station
- Date and time
- Directory entries and call lists
- SMS lists

Appendix

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care

www.gigaset.com/service.



Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



Contact our Customer Care team

Couldn't find a solution in the FAQs section?

We are happy to help...

... online:

via our contact form on the customer service page

... by telephone:

United Kingdom

Service Hotline: 020 36953111

(local call cost charge)

Ireland

Service Hotline: 0818 200 033

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

For questions about VoIP access, please contact the respective service provider.

Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - The device is opened (this is classed as third party intervention)
 - Repairs or other work done by persons not authorised by Gigaset Communications.
 - Components on the printed circuit board are manipulated
 - The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: micro-wave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and casing are excluded from the warranty.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset E720HX is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Data protection

We at Gigaset take the protection of our customers' data very seriously. It is precisely for this reason that we are ensuring all our products feature "Privacy by Design" as standard. All information we collect is used to make our products as good as possible. In the process, we ensure your details are protected and only used for the purposes of making available to you a product or service. We know which path your data takes through the company and ensure this happens in line with data protection specifications in a secure and protected manner.

The full text of the privacy policy is available from: www.gigaset.com/privacy-policy

Environment

Our environmental statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1 **Disconnect the power supply.**
- 2 **Remove the batteries and leave the battery compartment open.**
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Technical data

Batteries

Technology:	2 x AAA NiMH
Voltage:	1.2 V
Capacity:	750 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity of the battery, its age and the way it is used.
(All times are maximum possible times.)

Standby time (hours)	300 / 170 *
Talktime (hours)	14
Operating time with 1.5 hours of calls per day (hours)	130 / 95*
Charging time in charging cradle (hours)	8.0

* No Radiation switched off/on, without display backlight in idle status

Power consumption of the handset in the charging cradle

When charging:	approx. 1.50 W
To maintain the charge status:	approx. 0.50 W

General specifications

DECT standard	Supported
CAT-iq standard	Certified in accordance with standard CAT-iq 2.0 with HD Voice www.dect.org/cat-iq-certification.aspx
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity
Bluetooth: Radio frequency range	2402-2480 MHz
Bluetooth: Transmission power	4 mW pulse power

Power adapter

Manufacturer	Salom Electric (Xiamen) Co. Ltd. Commercial register 91350200612003878C 31 Building, Huli Industrial District, Xiamen, Fujian 361006, P.R. China
	Salcomp (Shenzhen) Co. Ltd. Commercial register 91440300618932635P Salcomp Road, Furong Industrial Area, Xinqiao, Shajing, Baoan District, Shenzhen 518125 China
Model ID	C705 / C710
Input voltage	230 V
Input alternating current frequency	50 Hz
Output voltage	4 V
Output current	0.15 A
Output power	0.6 W
Average efficiency during use	> 46%
Efficiency at low load (10%)	Not relevant - only for output power > 10 W
Power consumption at zero load	< 0.1 W

Character charts

The character set used on the handset is dependent on the language set.

Standard characters

Press the relevant key several times.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1	1									
2	a	b	c	2	ä	á	à	â	ã	ç
3	d	e	f	3	ë	é	è	ê		
4	g	h	i	4	ğ	ï	í	ì	î	ı
5	j	k	l	5						
6	m	n	o	6	ö	ñ	ó	ò	ô	õ
7	p	q	r	s	7	ß	ş			
8	t	u	v	8	ü	ú	ù	û		
9	w	x	y	z	9	ÿ	ý	æ	ø	å
0	1)	.	,	?	!	2)	0			








1) Space











2) Line break

Display icons



The following icons are displayed depending on the settings and the operating status of your telephone.




Icons in the status bar

Icon	Meaning
	Signal strength (No Radiation off)
	1% -100%
	white, if Maximum Range on; green, if Maximum Range off
	Red: no connection to the base station
	No Radiation activated: white, if Maximum Range on; green, if Maximum Range off
	Answer machine activated indicator flashes: Answer machine is recording a message or is being operated by another internal participant (only for a system with a local answer machine)
	Ringtone switched off
	"Beep" ringtone activated







Icon	Meaning
	Keypad lock activated
	Bluetooth enabled
	Headset / hearing aid connected via Bluetooth
	Data device connected via Bluetooth
	Battery charge status:
	White: between 11% and 100% charged
	Red: less than 11% charged
	Flashes red: battery almost empty (approx. 5 minutes of talktime left)
	Battery is charging
	(current charge status): 0% - 100%





Display key icons

Icon	Meaning
	Last number redial
	Delete text







Icon	Meaning
	Open the directory
	Copy number to the directory
	Divert a call to answer machine (only for a system with a local answer machine)





Display icons to indicate ...

Icon	Meaning
	External call
	Internal call
	Establishing a call (outgoing call)
	Connection established
	No connection established/ connection terminated
	Reminder for appointment

Icon	Meaning
	Reminder for anniversary
	Alarm call
	Countdown timer
	Answer machine is recording (only for a system with a local answer machine)

Other display icons

Icon	Meaning
	Alarm clock is activated, display with alarm time
	Timer switched on, display with countdown
	Action complete (green)
	Action failed (red)
	Information
	(Security) prompt

Icon	Meaning
	Please wait ...
	Direct dial enabled in emergency
	Boost enabled
	Just Friends function enabled

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